

Integrated Case Worker Written Examination

Candidates for integrated case worker positions may be administered the following written examination. A brief description of the content areas of the written examination is provided below:

<u>SECTION</u>	<u>DESCRIPTION</u>	<u>QUESTIONS</u>
1	READING COMPREHENSION	25
2	INTERVIEWING	25
3	CUSTOMER SERVICE PRINCIPLES	25
4	WRITTEN COMMUNICATION	25
5	BENEFIT CALCULATIONS	25
